

Important Medication Administration Tips

Do NOT override barcode scanning when administering medications within Intermountain Healthcare

Intermountain Healthcare is working hard to consistently use medication barcode scanning. Overriding medications puts our patients at risk. Proper scanning of medications reduces the risk of errors that could cause harm to the patient. It is also a more efficient and accurate way to document medications.

Do not override a medication without checking first with another nurse. Intermountain keeps data on who is overriding medications. See the two tips below to avoid barcode overrides.

- **Scanner not working** - Ask the charge nurse for help. If they don't know what to do you can get another scanner from another room and scan the QR code in the original room which is on the scanner holder. That will associate that scanner to that room. Call support (801-442-5731) to get the other scanner fixed and let them know it is a high priority. **Medication override is not a common occurrence.** Keep you and your patients safe by always scanning medications and never overriding them.
- **Barcode not scanning** - Call pharmacy to print another barcode or request another medication and send that one back to the pharmacy with a note detailing the barcode won't scan or has been damaged.

About this Job Aid |

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