

## ORIENTATION, EDUCATION, AND COMPETENCY ASSESSMENT

Welcome, we are excited to have you come support our team. The following document lists self-learning and on-line activities to help prepare you for our hands-on training and transition to caring for patients in our patient care areas.

The learning materials are found on our website [Clinical Facility Temp Worker \(intermountainhealthcare.org\)](https://intermountainhealthcare.org/careers/nonintermountain-workforce/contingent-workforce/temporary-worker/contracted-labor/clinical-facility/) URL: <https://intermountainhealthcare.org/careers/nonintermountain-workforce/contingent-workforce/temporary-worker/contracted-labor/clinical-facility/>.

We recommend that you bookmark the website for reference during your stay. The website will have additional resources that you will find helpful during your stay in Utah if you are coming to us from outside the area.

### Initial orientation day/ On-boarding class

- ☐ Complete hands-on skills and have instructors sign your competency assessment document.
- ☐ ID badge
  - Attending a central Contingent worker orientation class, pick up your badge before you leave.
  - Not attending a class, you will need to obtain your badge at your facility.
    - Badge access may take a day or two to be activated. If access is not working after two days, contact the local security department.
- ☐ Start the on-line modules. These need to be **completed within 2 weeks** of your start date or you will be pulled from the schedule. You will need to sign-yourself off on these modules on your competency assessment.
  - QR code will link you to the Non-Intermountain Clinical worker site.



### Unit Orientation

- ☐ Have your “buddy” or charge nurse complete your [Department Orientation Tour](#) (DOT) when you arrive on the unit.
  - NOTE: You need to have a new DOT completed and signed every time you first arrive on any unit/facility.
- ☐ You will be scheduled for one orientation shift to shadow another caregiver/buddy. Your buddy must sign-off your competency assessment documentation.
  - Note: Make sure to bring your competency assessment document with you for your shifts during orientation.
- ☐ After your orientation shifts you will be receiving your schedules from your dedicated unit manager.
  - Note: For nursing only: If you do not have a dedicated unit, your schedule will come from [rusty.carlson@imail.org](mailto:rusty.carlson@imail.org).

**NOTE: Return all paperwork within 2 weeks.**

Contingent Workers return to [intermountainCWM@rightsourcingusa.com](mailto:intermountainCWM@rightsourcingusa.com)

NURSA nurses should return to [Chyna.Walker@imail2.org](mailto:Chyna.Walker@imail2.org)

Find information on how to [Activate your Intermountain Account](#) on the Website using the above QR code.

- Initial where indicated.
  - Key to abbreviations in the table: CW =Contingent Worker and Ed/TL=Educator/Team Lead.

Name:

Primary Units

Buddy:

COURSE REFERENCE NUMBER	COURSE NAME	TIME	DATE	CW INITIALS	CC INITIALS	N/A
<b>SELF GUIDED GENERAL “E-LEARNING” MODULES FOR REVIEW</b>						
Contingent Worker to initial & date upon completion of e-learning. Manager/Educator/Designated Leader to mark any non-applicable modules.						
13785	Blood Product Administration	18 min				
Review for Hands-On	PT0051 Glucose Monitoring in Whole blood (Nova Stat strip Glucose Monitoring System) PT0051C1 – <i>Content Test to complete and bring to training</i>	15 min				
16329	N95 and PAPR for Bio Aerosol Protection	16 min				
PREREQUISITE	OSHA Medical Questionnaire_WithSubmit.pdf – complete in preparation for N95 and PAPR trainer – <i>Completed and submitted digitally on the website.</i>	5 min				
	<b>Vocera User Training Videos</b> Learn a name and a command Phone integration – calling an outside number  <b>Vocera Documents for Central Hospitals</b> Vocera 3000 command pocket card Vocera 3000 reference card	3:26 min 1 min  5 min 5 min				
JOB AID	Using the Time Clock Punching on the Web UKG App Tip Sheet Checking my Schedule in the Mobile App	10 min				
15302	Ephedrine Administration by the RN in L/D Fact Sheet	6 min				
15874	EOS: new fact sheet	15 min				
190328	Risk Stratification and Management of Postpartum Hemorrhage	20 min				
<b>SELF GUIDED GENERAL “E-LEARNING” MODULES TARGETING ELECTRONIC HEALTH RECORD (Cerner = iCentra)</b>						
Contingent Worker to initial & date upon completion of e-learning. Manager/Educator/Designated Leader to mark any non-applicable modules.						
211055	iCentra for Acute Nursing: Search for Pts	10 min				
211061	iCentra for Acute Nursing: Navigate in iView	10 min				
211063	iCentra for Acute Nursing: Medication Administration	10 min				
211065	iCentra for Acute Nursing: Manage Orders	10 min				
220388	iAware	5 min				
<b>Total online learning time</b>		<b>3 hrs.</b>				
<b>PRACTICE RESOURCE:</b> The contingent employees can access the <b>Lippincott Advisor and Procedure</b> resources by opening Lippincott Procedures at: <a href="https://procedures.lww.com/lnp/home.do">https://procedures.lww.com/lnp/home.do</a> , select login and then the self-enroll option						

COURSE REFERENCE NUMBER	COURSE NAME	DATE	CW INITIALS	CC INITIALS	N/A
<b>IN PERSON HANDS ON TRAINING– FOUNDATIONAL EQUIPMENT</b>					
4242	Communication Device -Vocera SPO (set-up for unit)	10 minutes			
3011	Defibrillator – Zoll R-Series quick review	15 minutes			
20792	N95 SPO – 3M mask types 8210, 1860, 1860S and reprocessing Please make sure to bring your completed OSAH Medical Questionnaire – 4 stations	15 minutes			
7042	PAPR (powered Air Purifying Respirator SPO - TR600 Versa-flo - 2 stations	15 minutes			
Lab	Nitrazine				
Lab	Glucometer - Nova StatStrip	20 minutes			
<b>Other common equipment that will be used but not trained to due to previous experience and expertise.</b> Each unit has a nurse educator to help with any additional training questions. During each shift you will also have a “buddy” assigned to help answer any questions regarding protocols, guidelines, and or procedures that may be different.					
<ul style="list-style-type: none"> <li>Fetal Monitors</li> <li>Affinity Beds - Stirrups</li> <li>Infant Warming Beds (Panda, Ohio)</li> <li>Neopuff/Neo-Tee</li> <li>Infusion Pump – CareFusion / Alaris pump</li> <li>Medication dispensing machine – AcuDose</li> <li>Sequential Compression Devices</li> <li>Surgicount</li> <li>FSE and IUPC (if currently trained to the skill)</li> <li>Blood Warmer / Rapid Infuser</li> <li>Cautery Equipment for C/S</li> </ul>					
<b>TOUR FACILITY AND UNITS</b>					
8709	Complete DOT (department orientation and tour) for each unit where you will be working.				
<b>UNIT ORIENTATION / SKILL CONFIRMATION</b>					
<b>“BUDDY” ESSENTIAL NURSING SKILLS EVALUATION</b> Observed skills in the clinical setting ( <b>peer-to-peer evaluation</b> ). Clinical Coach/Preceptor to initial & date upon contingent worker completion of skill.					
Unit Based	General admission process and expectations including: <ul style="list-style-type: none"> <li>Triage Form /Admit Workflow Documentation in iCentra</li> <li>Medical Screening Exam (MSE) requirements for triage patient</li> <li>Physician contact info and saved favorite powerplans</li> <li>Bridge Labels</li> </ul>				
Unit Based	General discharge / transfer process and expectations				

	<ul style="list-style-type: none"> <li>Nursing Discharge Workflow Documentation in iCentra</li> <li>2<sup>nd</sup> RN strip review for undelivered patient</li> </ul>					
Unit Based	<p>Assessment: frequency and expectations (refer to Lippincott and Powerplans)</p> <ul style="list-style-type: none"> <li>fetal monitoring</li> <li>epidural management</li> <li>oxytocin management</li> <li>intrapartum diabetes</li> <li>preeclampsia/severe HTN)</li> <li>magnesium sulfate</li> <li>external cephalic versions</li> <li>Pain assessments and labor coping algorithm</li> </ul>					
Unit Based	<p>Documentation expectations for</p> <ul style="list-style-type: none"> <li>Intrapartum (iView, MAR, iAware)</li> <li>Vaginal Delivery (Delivery Band)</li> <li>C/S Delivery (C-Section Prep Band, OB Operative Procedures, Delivery Band)</li> <li>Results Copy</li> <li>Recovery (iView)</li> <li>L&amp;D Charging Tab in WHO</li> <li>TOLAC/VBAC Consent</li> </ul>					
Unit Based	<p>Delivery Process</p> <ul style="list-style-type: none"> <li>Supplies and delivery set up</li> <li>Provider preferences</li> <li>High Risk Delivery Attendance Policy / NICU Attendance</li> <li>Delayed Cord Clamping</li> <li>Specimen collection and labelling at delivery (cord gas, cord, placenta)</li> </ul>					
Unit Based	<p>Newborn at Delivery</p> <ul style="list-style-type: none"> <li>Personnel for newborn at delivery</li> <li>iCentra Admit baby/Results copy</li> <li>Assessment Process</li> <li>Skin to Skin</li> <li>EOS Scoring (Fact Sheet)</li> <li>TotGuard (Learning Links Wiki, Lippincott)</li> </ul>					
Unit Based	<p>Medication Administration</p> <ul style="list-style-type: none"> <li>Barcoding</li> <li>Pump association</li> <li>iAware Signing</li> </ul>					
Unit Based	<p>Patient identification</p> <ul style="list-style-type: none"> <li>Two patient identifiers</li> <li>Newborn thigh label</li> <li>Newborn / maternal bands</li> </ul>					
Unit Based	Emergency Checklists (for OB Emergencies)					

Unit Based	OB Blood Administration Orders/Checklist					
Unit Based	C/S Delivery Process <ul style="list-style-type: none"> <li>Pre-op (labs, consents, checklist, antibiotics, etc)</li> <li>Intra-op (Time-out poster, surgicount, instrument counts, surgical preps, charging for specialty items, s/o attendance)</li> <li>Post-op (Modified Aldrete, Motor Function Score, Location for recovery)</li> </ul>					
Unit Based	Recovery and Transfer <ul style="list-style-type: none"> <li>Two-hour recovery period</li> <li>Epidural D/C: (catheter removal, waste of epid meds, key return)</li> <li>Transfer in Totguard</li> <li>Discontinue labor orders in iCentra</li> <li>Communication for hand-off with postpartum</li> </ul>					
Unit Based	Unit workflow <ul style="list-style-type: none"> <li>Induction and C/S Scheduling</li> </ul>					

**Note: To be completed on the first day scheduled on the unit**

I have completed all the above-listed items and have had the opportunity to ask questions and clarify my understanding. Any and all questions have been answered to my satisfaction. I understand the information presented in the above listed materials and understand that I am accountable for being in compliance with these and with all Intermountain policies, procedures and guidelines. I will not perform any treatment or use any type of equipment with which I am unfamiliar or uncertain. If I need further assistance with performance of my job, I will request assistance from my manager(s), educator(s), or appointed ambassador.

Once completed send completed document to Margaret Stocking [intermountaincwm@rightsourcingusa.com](mailto:intermountaincwm@rightsourcingusa.com).

NURSA nurses should return skills assessments and other orientation documents to Chyna Walker (imail2) [Chyna.Walker@imail2.org](mailto:Chyna.Walker@imail2.org)

Contingent Worker Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Initials: \_\_\_\_\_

Intermountain Representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Initials: \_\_\_\_\_

Intermountain Representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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